## Day 2 – Tuesday, 17 November 2009: Mini Workshop on Coastal Web Atlas Users

## Focus:

**1)** The user's perspective on the impacts and outcomes of Coastal Web Atlases will be discussed from presenters who are closely linked to the CWA user community.

**2)** Feedback and review are essential to insure CWA developers are meeting the needs of the user audience. Surveys provide one mechanism for collecting and disseminating feedback to a broad audience. A workgroup of the ICAN User Committee has developed a survey. The second half of this mini-workshop is devoted to the survey.

## **Contributions:**

- Kathrin Kopke, Coastal Marine Resources Center, Cork Ireland: Web-GIS usage, user feedback and user interface;
- **Kathy Taylor, Washington State Department of Ecology:** The West Coast Coastal Atlas Workshop as a model for other regions;
- Marcia Berman, Virginia Institute of Marine Science: Coastal Atlases within the Chesapeake Bay Region;
- David Hart, University of Wisconsin Sea Grant Institute: The Research Agenda of the Wisconsin Coastal Atlas;
- Kathy Belpaeme, Coordination Centre for Integrated Coastal Zone Management, Belgium: User Analysis of the Belgian coastal atlas and future user needs

## Discussion:

- 1. Testing and evaluating the User survey
- 2. Survey Discussion Points:
  - Is the survey too long?
  - How can we improve on this?
  - Very minimal survey response. Is this typical among other regions that have tried to poll users? How to encourage users to take the survey?
  - Is there a need for this type of survey?
- 3. General Discuss Points: What are the CWA components that work well? Do we have enough feedback to know what elements of a CWA meet the users' needs.