# Considering the Ethical Implications of Using VGI for Community-based Planning

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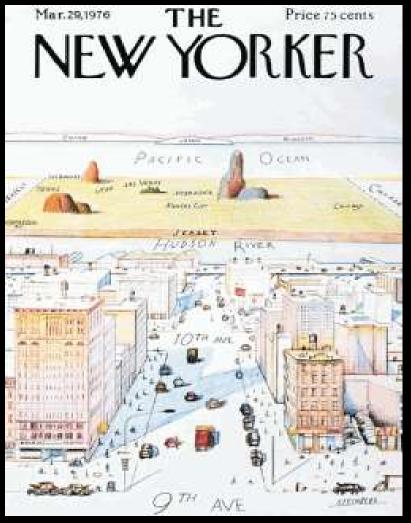
Presented at the 2013 Annual Meeting of the Association of American Geographers, Los Angeles, California,



#### **Urban Activity Spaces**

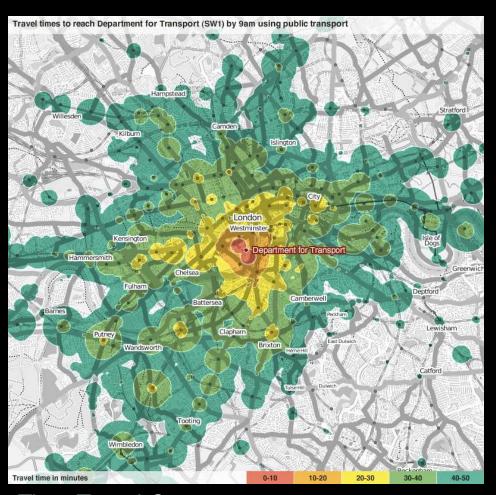
- Defined as "graphical representation of the space within which a group of activities are carried out for an individual or a household (Newsome, Walcott, & Smith, 1998; 361)
- Time constraints are imposed by or on the traveler
- Observed activity space may or may not represent the maximal area over which a traveler could engage in activities but rather the area over which they are likely to engage in those activities (based on observed behavior)
  - Perceptual factors (e.g., mental maps, perceived sense of safety)
  - Personal factors (e.g., health)
  - Physical environment factors (e.g., presence or absence of sidewalks)
  - Institutional factors (e.g., administrative/law enforcement rules)

# Activity Spaces are constrained by perceptions..



Source: New Yorker/ Saul Steinberg

### and practical limitations like travel time...

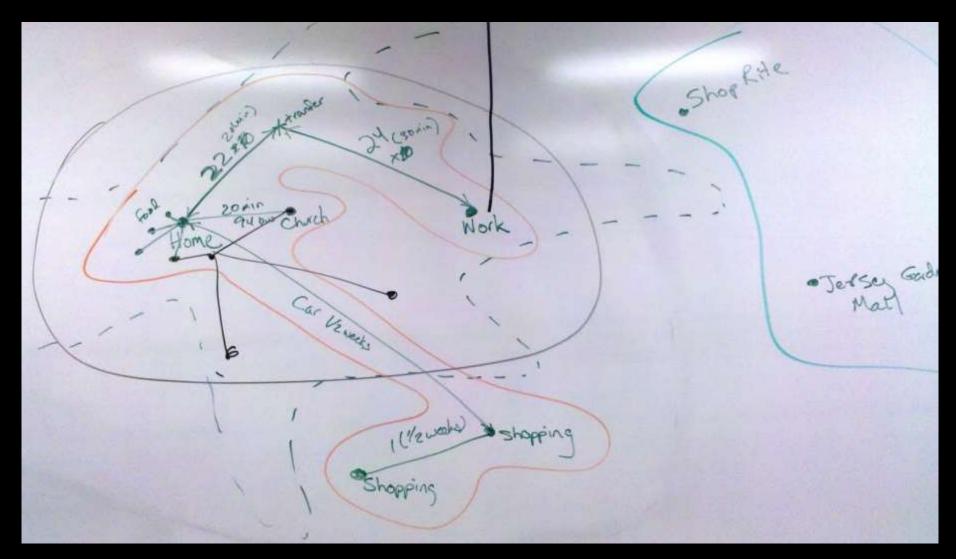


Time Travel Contours
Source: www.mysociety.org

#### **Expanding Activity Space**

- Project funded by the Federal Transit Administration
- Goals
  - Develop a replicable approach and method for engaging lowincome communities in identifying, analyzing, and visualizing their own travel behavior and mobility barriers
    - Qualitative Methods
    - Small Samples
    - Participatory/Interactive
  - Use the experience to design a web-based tool that can be used by community organizations and planning agencies
  - Original project design did not consider ethics or VGI specifically
- Status
  - Project completed, under final review
- Emerging questions and concerns

# Conceptualizing Activity Spaces



Study Area and Community Partners

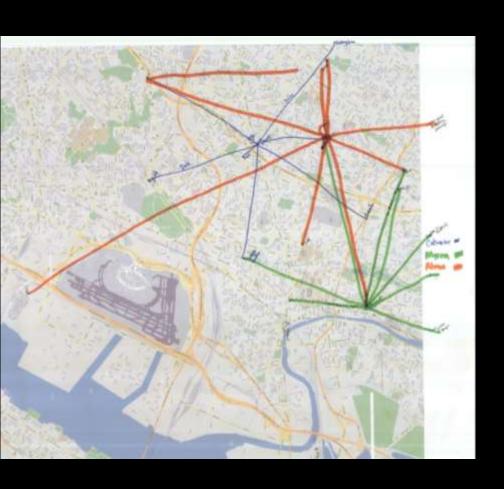


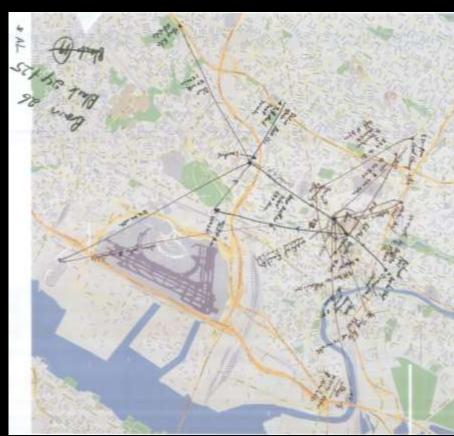
Greater Newark Conservancy

### Data Collection Strategy Discussion

- April 15<sup>th</sup> to November 15<sup>th</sup>, 2012
- 10 focus groups with a diversity of participants
  - 50 intercept surveys
  - 70 individual spatio-temporal narratives
  - 10 travel diaries, describing a week's worth of trips
  - 5 individuals agreed to be shadowed
- The complexity of the Institutional Review Board process
- Incentives were provided for participation
- Challenges in engaging vulnerable populations

# Focus Groups supported by participatory mapping





Individuals discussed their typical day...

## Data Analysis/ Outcomes

- Data was used to create
- 15 composite fictional narratives, masking in particular home address locations and other personal information
- Limits of design of systems / services in transportation-poor areas
- Amazing complexities that govern poor people's lives
  - Work schedules
  - Caregiving obligations
  - Safety / Security
  - Service (of providers)
  - Physical Environment Barriers
- New short survey instrument designed
  - Describe your typical day...
  - Survey and mapping activity embedded in website
  - Unique login/password for individuals
  - Unique login/password for community organizations/agencies

## Findings and Results:

#### http://ExpandingActivitySpace.org







#### User Login

Username:

Password:

Remember me

log in 📀

Create new account

Request new password

#### **Activity Spaces**

Working under a Federal Transit Administration (FTA) grant, Hunter College developed a new, easily replicable approach and method for engaging lowincome communities in identifying, analyzing, and visualizing their travel behavior and mobility barriers.

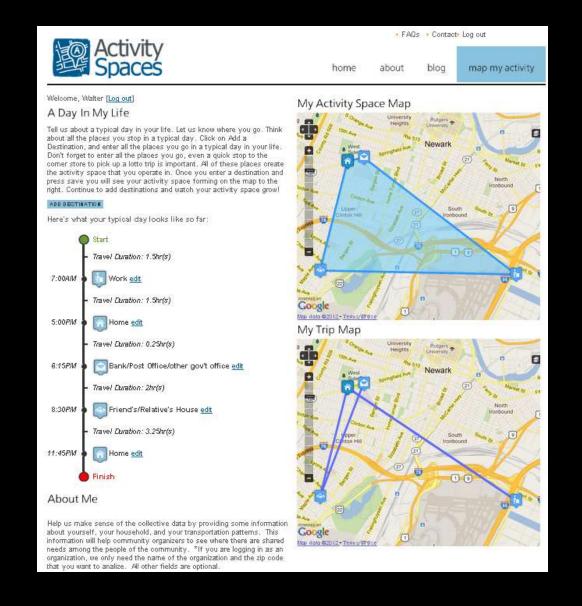
REGISTER >>

#### Take A Tour Of The Site

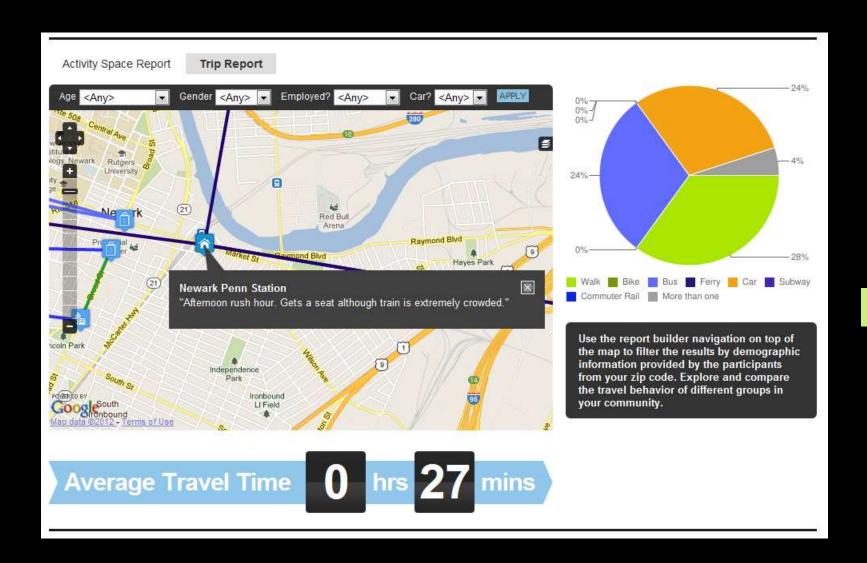
Use this web-tutorial to find out how you can use this site to create your own activity space map!

<add video when we have finalized site to walk through>

### Outcomes – 1 Web-based Data Collection Tool



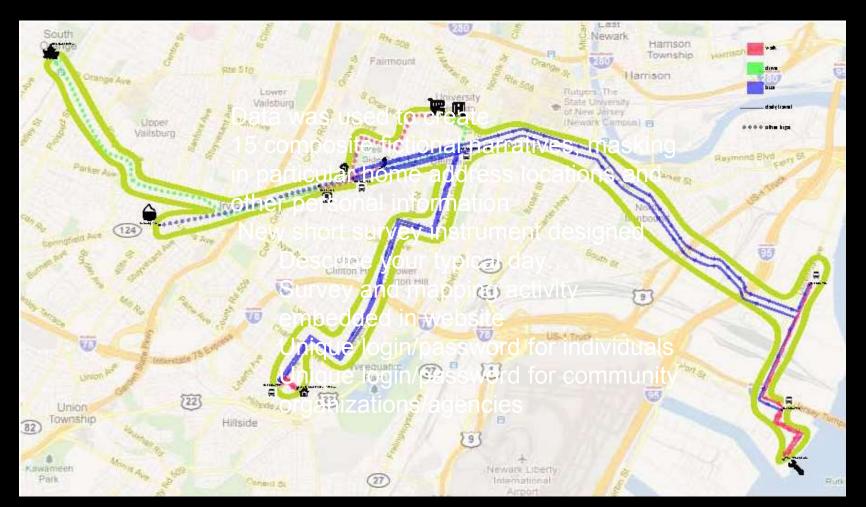
## Outcomes – 2 Community Advocacy Opportunities



# Missed Opportunities



# **Next Steps**



Individual Activity Space following actual routes

Source: Author

#### **Ethical Dilemmas**

- Institutional Review Board process
- Raising Expectations of vulnerable populations
- The shock of learning about relatively intimate private information
- Managing access to information
- Individual empowerment versus/and community advocacy
- Critical Education of participants' rights and responsibilities

# For further information:

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